



Communication Solutions for Local Governments All from the Cloud

Intermedia Unite® empowers local government with seamless collaboration and communications.

IMPROVE CITIZEN ENGAGEMENT WITH INTERMEDIA UNITE

Intermedia Unite provides local government agencies with a comprehensive communications solution that integrates voice, video, messaging, and collaboration services. Our flexible pricing models, easy integration, and reliable support make Unite a cost-effective solution for local government agencies looking to streamline their communication systems and improve productivity.



DELIVER SUPERIOR PUBLIC SERVICE

Citizens expect prompt and effortless solutions to their inquiries and concerns. To better serve citizens, governments need to provide exceptional and swift service to every citizen, without fail— especially during times of emergency.



DO MORE WITH LESS

Unite offers flexible pricing models to fit the needs of local government agencies of all sizes. Our pricing plans are based on the number of users and the services they require, allowing agencies to only pay for what they need.



1 | BENEFITS OF UCAAS FOR LOCAL GOVERNMENT

Intermedia Unite is a cloud-based solution that combines multiple communication channels such as voice, video, messaging, and collaboration tools into a single platform. Unite can help local government agencies improve their communication and collaboration capabilities, while also reducing costs and increasing efficiency.

BENEFITS OF UCAAS FOR LOCAL GOVERNMENT



UNIFIED TEAMWORK

Unite has significantly improved collaboration for local government agencies. With its advanced communication tools and seamless integration, teams can now easily collaborate and share information, resulting in more efficient and productive operations. This can help improve productivity, streamline workflows, and facilitate better decision-making.



INCREASED MOBILITY

Unite offers government employees enhanced mobility, enabling them to remain connected and productive regardless of the device they are using, their location or the time of day. This feature ensures that critical tasks and communication channels remain uninterrupted, resulting in more streamlined and efficient operations overall.



VALUE-DRIVEN PERFORMANCE

Unite from Intermedia eliminates the need for expensive hardware and software installations, reducing upfront costs and ongoing maintenance expenses. Local government agencies can also benefit from a predictable monthly subscription model with flexible and cost-effective solutions that help government employees meet people's needs.



ENHANCED SECURITY

Unite is designed with advanced security features such as encryption, firewalls, and intrusion detection. This can help protect sensitive government data and improve compliance with local government regulations.



SIMPLIFIED IMPLEMENTATION

Unite, our fully integrated cloud communications platform, makes it simple to create new accounts, port numbers, drop ship new phones, and adjust sizing up or down to meet your organization's operational needs. All of this can be accomplished from a central account.



Did you know that we have government purchasing vehicles? Ask us about our TIPS and NY OGS contracts for purchasing with ease!

A woman with dark hair, wearing a blue ribbed sweater and a headset, is smiling and looking towards a computer monitor. The background is a blurred office setting.

2 | BENEFITS OF CONTACT CENTER SOLUTIONS FOR LOCAL GOVERNMENT

Our Intermedia Contact Center solution is a game-changer for local government. With its advanced features and capabilities, it allows government agencies to manage their communications efficiently and effectively with the public. The solution's intuitive interface makes it easy for staff to handle high volumes of calls, emails, and chats, while also providing real-time analytics and reporting to help agencies make data-driven decisions. Plus, with our reliable and secure cloud-based platform, local governments can rest assured that their sensitive information is protected.

BENEFITS OF INTERMEDIA CONTACT CENTER SOLUTIONS FOR LOCAL GOVERNMENT



IMPROVED COLLABORATION

Intermedia Contact Center not only improves customer service for local government, but it also enhances collaboration among staff members. With its advanced features and intuitive interface, government agencies can efficiently communicate with each other and work together to better serve the public.



OPERATIONAL EFFICIENCY

Our Contact Center solution is an ideal choice for local government agencies seeking to enhance their operational efficiency. The solution offers streamlined communications and effective collaboration capabilities, which can help agencies provide top-quality service to the public. With Contact Center, local government agencies can improve their performance and better meet the needs of their constituents.



ADVANCED PROTECTION AND SAFETY

In today's world where data breaches and cyber-attacks are becoming more frequent, local government agencies need to ensure that sensitive information is well-protected. That's why our Contact Center solution offers a comprehensive set of security features that are designed to ensure the privacy of data. With our solution, government agencies can be assured that their data is safe and secure from unauthorized access, ensuring the highest levels of confidentiality and privacy.



COST SAVINGS

Local government agencies can enjoy significant cost savings with Contact Center. By implementing our solution, you can reduce expenses associated with maintaining and securing their own infrastructure, as well as streamline their operations for greater efficiency.



EASE OF DEPLOYMENT

Local government agencies can benefit from Contact Center which offers an easy and hassle-free deployment process. By implementing this solution, agencies can effectively enhance their operations and streamline communication channels while also saving on costs.

QUESTIONS? CONTACT US TODAY!

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